

Upgrade to GstarCAD 2024 Network license Guide

GstarCAD 2024



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GstarCAD 2024 Network License Manager Notes

To avoid versions conflicting, if an old GstarCAD Network License Manager version installed on server computer before, please return the network license first, uninstall the old GstarCAD Network License Manager and then install GstarCAD 2024 Network License Manager, Please follow the steps below:

1. Return the Old Network License

1.1 Stop Old GstarCAD Network License Service

First of all, please run old LMTools, click Stop Server button to stop the service. Please pick the option Force Server Shutdown if the service was not stopped successfully. You may pick up the option Force Server Shutdown.

	_		\times
LMTOOLS by Flexera	—		×
File Edit Mode Help			
Service/License File System Settings Utilities Start/Stop/Reread Server Status Server Diags Config	Services	Borrowing	1
License servers installed as Windows services on this computer Gstarsoft License Service Start Server Edit Advanced settings License Service Stop Server Force Server Shutdown NOTE: This box must be checked to shut down a licenses are borrowed.	nse File	er	
Using License File: C:\GstarCAD NetWork License Manager X64\licfile.lic			

1.2 Online Return

Instruction: Make sure your server computer connects to the internet.

Upgrade network license to latest version or activate in another server are allowed only after GstarCAD network license returned. You can return your GstarCAD network license from GstarCAD License Manager (Server) which you can access from Start-all button.

1. In GstarCAD License Manager (Server), Click the GstarCAD license and click Return button.

Product/Edition/Language Serial Number		Status	Quantity of license	Expiration date	Trust flag
GstarCAD NetWork License Manager GstarCAD License Manager(server) Linder Starter MTools		 Enabled	2	31-Oct-2019	Fully Trusted
GstarSoft Back	•				
Search programs and files					
S () 8 ()		Return	User Info		ОК

2. The Return Dialog box will pop up and the Serial Number will be read automatically, click Return On-Line button to generate the return file. The license will be returned at once.

Return	×
Serial Number:	
	Return On-line
GstarCAD provides 2 ways to return your license:	
1. If you want to return your license on-line, please click "Return On-line".	
2. If your computer is not connected to the internet, please <u>click here</u> to use the man	ual return wizard.
	Exit

1.3 Manual Return

1. If your computer is not connected to the internet, you can click click here to return the license manually.

	Ketum
	Step1: Click "Generate" to generate Return File(.xml file) Generate
Return	- Step2: There are 2 options to get the Response File:
Serial Number:	 Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File. <u>Click here</u> to go to our online service center to get the Response File. Login with the serial number you have, and then use the Return File to get the Response File.
GstarCAD provides 2 ways to return your license: 1. If you want to return your license on-line, please click "Return On-line" 2. If your computer is not connected to the internet, please <u>click here</u> to	Step3:
	ОК

2. In return dialog box, the SN will automatically read, you can click Generate to generate a return file with the -return.xml extension.

3. There are 2 ways to acquire response file with the saved request file:

Option 1: E-mail

You can send the return file from any computer with internet connected to your local GstarCAD distributor to get the license file.

Option 2: Online Service

You can access GstarCAD online service center from any computer with internet connected to download the license file.

1) Login to GstarCAD online service center: http://support.gstarcad.net/flexnet/login.html with your GstarCAD Network Serial Number.

Please input your License to login	
License	
Input your License Key here	
Login	

2) Click the Return License button to continue.

Activation	e Manageme	nt Device	Management	6	My 0401-6507-1600-0100-4855-0034	License 33A0-0400	Logout
Return License							
My License: =	NUL PROPERTY OF	and and the second					
Product	Encryption Type	Network License Node Quantity	License Type	Language	Expired	License Status	Response XML
GstarCAD Professional 2023	FlexNet Network Version	2	Internal Use License	en-US	2022-09-14-2022-10- 14	Activated	٤
Please download Response	XML file to as	ctivate your product	L .				
Please click"Return License	to return you	ur license.					

3) Choose the return request XML file you saved and click Submit to upload the return file.

\bigotimes	License Management	My License C401-E507-1600-0100-4855-C034-53AD-0400	Logout
My Lice	ense:		
	Choose File Upload File: C401-E507-1E00-010	3-4855-C034-53AD-0400_ReturnRequest.xml	
Find	Load the credible request XML Submit dout the file and click it to subr	returned file which created at user client	

4) Download the Response XML from License Management tab.

Activation License Management		nt Device	Device Management		My License C401-6507-1600-0100-4855-C034-55AD-0400			Logout	
Return License									
My License:		unut tre							
Product	Encryption Type	Network License Node Quantity	License Type	Language	Expired	License Status	Response XML		
GstarCAD Professional 20	FlexNet 23 Network Version	2	Internal Use License	en-US	2022-09-14-2022-10- 14	Returned	±		
Please download Response XML file to activate your product. Please click"Return License" to return your license.									

4. Back to your computer and find out GstarCAD License return wizard, please click the Browse button and select the license file you have just downloaded and saved from another computer with the -resp-return.xml extension, and then click the OK button.

Return	×
Step1:	Generate
Step2: There are 2 options to get the Response File: 1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response 2. <u>Click here</u> to go to our online service center to get the Response File. Login with the se have, and then use the Return File to get the Response File.	se File.
Step3: Input Response File you received and click "Process" to remove license Browse	Process

5. After a few seconds, your GstarCAD license has been cleaned.

2. Uninstall Old GstarCAD Network License Manager

Please follow the steps below to uninstall old GstarCAD Network License Manager Tool.

1. Click Start button and find out GImServer(GstarCAD License Manager Server) folder, uninstall it with administrator privileges.



2. Click Yes to remove GImServer completely.



3. Install GstarCAD 2024 Network License Manager

GstarCAD Network License Manager allows you to activate, return the GstarCAD network licenses online or manually, you can repair the license when it shows error message in license manager. The users whom are sharing your network license and lend detail also can be found in license manager.

Please follow the steps below to install GstarCAD 2024 Network license Manager on server computer:

1. Double click "glm-Setup" to install GstarCAD 2024 Network license Manager.



2. You can choose whether start the server immediately or start it later.



3. You will find a tray icon with exclamation mark shown in the taskbar after installation has been completed. And there will be a tip like "Service is not found. Please check your settings" before you set the configurations.



4. Click GstarCAD Network License Manager icon and click Options to set the configurations

	Service 'Gstarsoft License Service' > License manager	
Γ	Options	
	About	
	Exit	
>	🛯 🖤 🔹 ^ 🖬	

1) Set the configurations as below:

G Options	>	<
System	server at Windows startup	
License service	9	
Log path:	C:\ProgramData\GstarsoftLicenseService\Gl	
Service port:	1024 (Valid port: 1024 - 64000)	
License port:	27000 (Valid port: 27000 - 27009)	
	OK Cancel	

System:

Run this server when Windows startup: When this options is checked, GstarCAD License Manager can be restarted automatically when Windows startup.

Remark: "Run this server when Windows startup" option will not affect the license status.

License service:

Log Path: You can specify a path to save the license logs and the path should allow Local Service to write in, otherwise the license service will fail to run. If your operation system is Windows 10, the default path ProgramData is recommended.

Service port: The valid range should among 1024-64000. License Port: The valid range should among 27000-27009.

2) After the configurations have been set, the exclamation mark with change to check mark.



4. GstarCAD 2024 Network License Activation and Settings

4.1 Online Activate

Instruction: make sure your computer connect to the internet.

1. Click License Manager in GstarCAD License Manager.



2. Click Online Activate button.

license Key	Product version	Expira	License Status	No	Bo	Refresh
						Online Activate
						Manual Activat
						Online Return
						Manual Return
						Online Repair
						Manual Repai
						License Details
						Borrowed Detail
4					>	

3. Input the Serial Number and click OK button.

G Input License Key	×
Please Input license key:	XXXX-XXXX-XXXX-XXXX-XXXX-XXXX-XXXX-XXXX
	OK Cancel

4. Then you will find the activated SN shows in the license manager list.

License Key	Product version	Expiration Date	License Status	Node	Borrow	Refresh
5C01-E807-1E00-0100-5BB0-B9	GstarCAD, Professional, 2024, en-US	17-Aug-2023	Fully Trusted	3	0	Online Activat
						Manual Activat
						Online Return
						Manual Retur
						Online Repai
						Manual Repai
						License Details
						Borrowed Detai

4.2 Manual Activate

Instruction: If your computer is not connected to the internet, you can use activation file (xml file) to activate your GstarCAD 2024 Network license manually.

1. Click License Manager in GstarCAD license Manager.

Service 'Gstarsoft License Service'		►	
License manager			
Options About			
Exit			
EN	-	٠	5

2. Click Manual Activate button.

License Key	Product version	Expira	License Status	No	Bo	Refresh
						Online Activat
						Manual Activat
						Online Return
						Manual Retur
						Online Repai
						Manual Repai
						License Details
						Borrowed Deta
c					>	

3. Please follow the three steps in this dialog box to activate manually.

Steps 1:

1) Input the Serial Number and click Create Request button to generate the request file.

G Activate new license	×
Input LicenseKey	
X000X-X000X-X000X-X000X-X000X-X000X-X000X	Create Request
Enter license key, click 'Create Request' button to generate	request file
Send request file to your local distributor/reseller to get resp	onse file.
Import Response File	
Click 'Import Response' button to import the response file.	Import Response
	Close

💭 Save request file		×
← → * ↑	≪ DATA (E:) > GstarCAD Activation ✓ Ŏ 🖉 Search Gstar	rCAD Activation
Organize 🔻 Ne	w folder	💷 👻 😲
💼 3D Objects 💻 Desktop	^ Name ^ Date modified	Туре
 Documents Downloads Music 		
Pictures Videos Local Disk (C:)	
DATA (E:)	× <	
File name:	5C01-E807-1E00-0100-5BB0-B986-00B5-0400_ActivateRequest	
Save as type:	xml file (*.xml)	~
∧ Hide Folders	Save	Cancel .:

Steps 2:

1) Please access GstarCAD online service center: <u>https://license.gstarcad.net/</u> and login with the License Key.

Please input your License to I	login	
License		
Input your License	e Key here	
	Login	

2) Then click Activate button in Activation tab.

Activation Licen	se Management	Sync L	og	5	My 6C01-E807-1E00-0100-5BB0-B98	/ License 6-0085-0400	Logout
Activate							
Ny License: 5C01-E807-1E00- Product	-0100-5BB0-B986 Encryption N Type	-00B5-0400 letwork License Node Quantity	License Type	Language	Service Period	License Status	Response XML
GstarCAD Professional 2024	Network Version	3	Trial License	en-US	2023-07-18~2023-08- 17	Returned	
Please download Response XML file to activate your product. Please click"Return License" to return your license.							

 Click the Choose File button and select the request file you have saved and click the Submit button to continue.

Activation		My License 5C01-E807-1E00-0100-5BB0-B986-00B5-0400	Logout
My License: 5C01-E807	-1E00-0100-5BB0-B986-00B5-0400		
Request XML File Choose Upload File: 5C01	File -E807-1E00-0100-5BB0-B986-00B5-0400_ActivateRequest.xml		
Load the credib Subr Find out the file and	le request XML activation file which created at user client nit		

4) Click the **Download** button and save the license file (Response XML File). We recommend you to store the license file to your USB flash drive.

Activation	License Managemen	t Sync Lo	og		My 5C01-E807-1E00-0100-5BB0-B98	License 6-00B5-0400	Logout
Activate							
ly License: 5C01-E807- Product	1E00-0100-5BB0-B98 Encryption	6-00B5-0400 Network License	License Type	Language	Service Period	License	Response
GstarCAD Professional	2024 Network Version	3	Trial License	en-US	2023-07-18~2023-08- 17	Activated	
Please download Res Please click"Return L	sponse XML file to act icense" to return your	ivate your product license.					

Steps 3:

Back to your computer and find out License manager option from GstarCAD Network License Manager. Please click the **Import Response** button and select the license file you have just downloaded and saved from another computer, and then click the **OK** button to finish the activation.

G Activate new license	×
Input LicenseKey	
5C01-E807-1E00-0100-5BB0-B986-00B5-0400 Create Reques	t
Enter license key, click 'Create Request' button to generate request file.	
Send request file to your local distributor/reseller to get response file.	
Import Response File	
Click 'Import Response' button to import the response file.	;e
Close	

License Key	Product version	Expira	License Status	No	Bo	Refresh	
						Online Activate	
						Manual Activa	
						Online Retur	
						Manual Retur	
						Online Repa	
						Manual Repa	
						License Detail	
						Borrowed Deta	
						-	

4.3 Network License Manager Settings

1. Option list in Network License Manager Settings dialog box:

Refresh: Refresh GstarCAD network license status.
Online Activate: Activate GstarCAD network license online.
Manual Activate: Manually Activate GstarCAD network license.
Online Return: Return GstarCAD network license online.
Manual Return: Manually return GstarCAD network license.
Online Repair: Repair GstarCAD network license online.
Manual Repair: Manually repair GstarCAD network license.
License Details: Shows the using license information in detail.

Borrowed Details: Shows the Network license borrowed information in detail.

2. Adjust GstarCAD Network License Service

Service 'Gstarsoft License Service'	Start service
License manager	Stop service
Options	Restart service
About	
Exit	🕄 📄 📄 100% 🕞
EN 🛱 (53 🙄 🕪 😌 📴 🍡

Start Service: Starts Gstarsoft License Service, other users whom with the permission can borrow or lend the licenses from the server.

Stop Service: Stop Gstarsoft License Service, other users whom with the permission will not allowed to borrow or lend the licenses from the server.

Restart Service: When the service meets some problems, you can try to restart it.

Note: if you need to do any changes on your license, please stop service first and Restart service after the operation have been done.

3. Get the GstarCAD Network License Manager version information in About.

Service 'Gstarsoft License Service'	
Options	
About	
Exit	
EN 🛱 🔺	5

4. Click Exit to quit GstarCAD Network License Manager.

	Service 'Gstarsoft License Service'				
	License manager				
	Options About				
C	Exit				

5. Problem Solutions

- 1. For Windows Server operation system, if it prompts "Session does not exist" when activate GstarCAD Network license online via GstarCAD Network License Manager, please check the following solution:
 - 1) Open Internet Explorer (IE) and select Internet Options and then click Trusted sites from Security tab.

Internet Options ?	×					
General Security Privacy Content Connections Programs Adva	anced					
Select a zone to view or change security settings.						
🔮 🔮 🔽 🛇						
Internet Local intranet Trusted sites Restricted sites						
Trusted sites						
This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone.						
Security level for this zone						
Custom Custom settings. - To change the settings, dick Custom level. - To use the recommended settings, dick Default level.						
Linable Protected Mode (requires restarting Internet Explorer)	- 11					
Custom ievei Detault ievei						
Reset all zones to default level						
OK Cancel Ap	ply					

2) Add the following two sites to the trusted sites.

https://support.gstarcad.net

https://support2.gstarcad.net

3) Click OK button to save the security settings. Then you can activate or return GstarCAD network license online normally.

- 2. Few security softwares (anti-virus software) will cause GstarCAD Network License Manager run abnormally; you can quit the security software or add GstarCAD Network License Manager to credible path.
- 3. The Server computer name should be in English.



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https://www.gstarcad.net/



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